



## **AHF Products' COVID-19 Update to Our Valued Customers**

Mountville, PA, April 1 – As COVID-19 continues to impact individuals and companies around the world, AHF Products' highest priority remains the health, safety and well-being of our employees, their families, our customers and business partners.

Government decisions and guidance are released and updated frequently, and I would like to take this time to share with you how AHF is managing the current situation. Our response plan is to maintain a safe workflow while continuing to provide a level of quality and service our customers expect. We are able to continue to operate at all of our manufacturing and distribution locations in accordance with each jurisdiction's requirements in the United States, Cambodia and Shanghai. Additionally, we are designated as a critical infrastructure business as a manufacturer and distributor of wood products and a supplier to housing construction under the Essential Critical Infrastructure Workers During COVID-19 Response issued by the Director of the Cybersecurity and Infrastructure Security Agency (CISA) of the U.S. Department of Homeland Security (DHS), dated March 19, 2020 as revised on March 28, 2020.

While fulfilling customer needs is at the forefront of our contingency planning in the midst of COVID-19, it is important to note that the welfare of our employees and customers is paramount. To help mitigate the potential spread of the virus and in accordance with the Governor's order, employees at our headquarters in Mountville, PA, are working remotely. We continue to be available to support customer service and are collaborating using online technologies. We're ready and able to work with customers to determine the best solutions for any project and deadline.

We are closely following the latest developments on COVID-19 and being mindful in protecting the well-being of our employees and our communities by following CDC and local health and safety guidelines. We also are closely monitoring supply chains for product components and raw materials. We are carefully planning ahead for any possible disruptions due to the virus. While the Covid-19 pandemic is profoundly impacting our people, our emotions, our businesses and our industry, we know that "this too shall pass" and we are preparing for success on the other side. Many of our brands have been around for over a hundred years, and this legacy in the wood flooring industry has remained due to our focus on our customers' needs. We continue to remain committed to taking care of our customers throughout this process as we succeed together in the future.

Our sincere thanks for everyone's patience and understanding. We will continue to offer our support and perspective as the situation unfolds and are grateful for our strong partnerships during this challenging time. We will move forward together and continue to be a force for positive good in our world.

Sincerely,

Mike Bell, Chief Commercial Officer  
AHF Products